

Profession 8 years experienced trainer will take training
 Real time training with Live project
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Skype: purnendu_ranjan
 Email: info@php2ranjan.com
 Mobile: 09347045052

ONLINE ADVANCE SAP CRM TRAINING

ADVANCE SAP CRM ONLINE AND CLASSROOM

Best SAP CRM training institute php2ranjan,Hyderabad,provides real-time and placement oriented SAP CRM training in Hyderabad. We also provides Best SAP CRM training courses in Hyderabad. SAP CRM training course content designed basic to advanced levels. we have a team of SAP CRM experts who are working professionals with hands on real time SAP CRM projects knowledge, which will give students an edge over other Training Institutes.

Our Online SAP CRM course is intended for Beginners, Web Designers and Web Developers to master the concepts of PHP MySQL to create own PHP applications.

SAP CRM COURSE MODULES

BUSINESS PARTNERS

- ✓ BP Roles
- ✓ Number Ranges
- ✓ Classification
- ✓ BP Hierarchies,BPtypes
- ✓ Relationships
- ✓ Standard SAP CRM Queries For Requirement Gathering
- ✓ BP Configuration Settings-CRM
- ✓ **Download-ECC->CRM->Initial Load Settings->Delta Load**

ORGANIZATION MODEL

- ✓ Introduction Of CRM Org Model.
- ✓ Differences Between CRM And EQ Org Model
- ✓ Mapping Of ECC Org Model With CRM
- ✓ **Functionality->Sales, Service, Marketing**
- ✓ **Attributes->Sales, Service, Marketing**
- ✓ **Division->Dummy Division,R/3**
- ✓ **Distribution Channel->R/3**
- ✓ **Rule Type And Responsibility Type.**
- ✓ Organization Data Determination.
- ✓ Mapping Of ECC-Sales Org To CRM Root Org
- ✓ Middleware Settings To Download ECC Sales Org

PRODUCT

- ✓ Product Customization On Stand Alone
- ✓ Define Hierarchies & Categories
- ✓ Assign Application To Different Functionalities
- ✓ Business Role
- ✓ PFCG Authorizations & Roles For Different Vertical Business Roles
- ✓ Condition Procedures
- ✓ Product Customization With ECC As Backend
- ✓ Download Hierarchies And Categories
- ✓ Navigation Bar Profile
- ✓ Download Materials & Products
- ✓ Download Attributes & Set Types
- ✓ Create Material, Service & Warranty Product
- ✓ Technical Profile
- ✓ Assign Business Roles To Org Model

SALES

- ✓ Opportunity Management
- ✓ Sales Agreement
- ✓ Sales Quotation
- ✓ Sales Order
- ✓ Lead Management

SERVICE

- ✓ I Base
- ✓ Complaints & Returns With SLA
- ✓ Comp & Returns With Credit & Debit Memo
- ✓ Service Requests/ Service Ticket
- ✓ In-House Repair
- ✓ Product Service Letter
- ✓ Service Agreement
- ✓ Service Contract
- ✓ Service Order

IC

- ✓ Account Identification
- ✓ Case Management
- ✓ Fact Sheet
- ✓ Agent Inbox
- ✓ Call List
- ✓ Alerts
- ✓ Interactive Scripts
- ✓ Broad Cast Messaging
- ✓ ERMS Configuration & Routing Rules