

Profession 8 years experienced trainer will take training  
 Real time training with Live project  
 To attend free demo class, email me at above email id

Skype: purnendu\_ranjan  
 Email: info@php2ranjan.com  
 Mobile: 09347045052

## SALESFORCE TRAINING

### SALESFORCE TRAINING ONLINE AND CLASSROOM

Salesforce.com CRM Training in Hyderabad India: We offer Salesforce.com CRM Training in Hyderabad India for customers in India and abroad. Our Salesforce CRM Training is delivered in classroom at customer premises.

We offer training courses for every role in your organization. If you are planning for implementing Salesforce.com CRM – you can trust our experience in cloud computing and SaaS deployments.

## SALESFORCE COURSE MODULES

### CRM END USER TRAINING

- ✓ CRM Sales End User Training
- ✓ CRM Service End User Training
- ✓ CRM Marketing End User Training
- ✓ CRM Management End User Training

### BENEFITS OF TRAINING

- ✓ Higher User Adoption Rate?
- ✓ On Time Deployments
- ✓ Cost Savings
- ✓ Better ROI

### WHAT IS CRM?

- ✓ How CRM Can Help?
- ✓ Personal Setup
- ✓ Sales Cloud
- ✓ Sales Force CRM Navigation Terminology
- ✓ App Setup
- ✓ Service Cloud
- ✓ Admin Setup
- ✓ Collaboration Cloud
- ✓ Compare Salesforce.Com CRM With Other CRM Products
- ✓ Salesforce Cloud Overview
- ✓ Project Development Life Cycle
- ✓ Introduction To Sales Force CRM Setup Tool
- ✓ Customization In Sales Force CRM

### SALES FORCE EDITIONS

- ✓ Apex Data Loader
- ✓ Define Dependent Pick List
- ✓ Define Workflow
- ✓ Organization Administration
- ✓ Customize Lookup Fields
- ✓ Set Up Workflow Rules
- ✓ Set Your Organization's Language & Locale
- ✓ Customize Validation & Formulas
- ✓ Set Up Workflow Tasks & Alerts
- ✓ Manage Currency
- ✓ Customize Page Layouts
- ✓ Workflow Approvals
- ✓ Customization
- ✓ Customize Standard Related Lists
- ✓ Plan Approvals Using Workflow
- ✓ Use The Approval Wizard Standard Vs Jump Start
- ✓ Create Custom Profiles & Custom Fields
- ✓ Workflow
- ✓ Create Workflow Approvals

### ADVANCED EXAMPLES

- ✓ APEX
- ✓ Apex Scheduling
- ✓ Dynamic Apex
- ✓ Introduction To Apex
- ✓ Triggers
- ✓ Batch Apex
- ✓ Purpose Of Apex
- ✓ Invoking Apex
- ✓ Debugging Apex
- ✓ Apex Fundamentals
- ✓ Classes, Objects And Interfaces
- ✓ Deploying Apex
- ✓ Collections
- ✓ Testing Apex
- ✓ Developing Apex In Managed Packages
- ✓ Loops

### SECURITY & ACCESS

- ✓ Create & Manager Users
- ✓ Analytics
- ✓ Install An App
- ✓ Set Organization-Wide Defaults
- ✓ Create Custom Reports
- ✓ Delete An App
- ✓ Learn About Record Accessed
- ✓ Use Advanced Filters
- ✓ Visual Force
- ✓ Create The Role Hierarchy
- ✓ Use Conditional Highlighting
- ✓ Introduction And Tools
- ✓ Learn About Role Transfer & Mass Transfer Functionality
- ✓ Use Custom Summary Formulas
- ✓ Purpose Of Visualfoce
- ✓ Profiles, Login History
- ✓ Use Dashboards
- ✓ MVC Architecture
- ✓ Data Utilities
- ✓ Extending Salesforce CRM
- ✓ Controllers
- ✓ Importing Overview
- ✓ Learn About Custom Objects
- ✓ Variables And Formulas
- ✓ Learn About Import Solutions & Custom Object Records Using The Data Loader
- ✓ Learn About Custom Tabs
- ✓ Standard Controllers And Standard List Controllers
- ✓ The Appexchnage
- ✓ Learn About Custom Web Tabs
- ✓ Custom Controllers And Controller Extensions
- ✓ The AppExchange
- ✓ User Mass Delete
- ✓ Using Static Resources And Custom Components
- ✓ Initiate Weekly Export
- ✓ Styling VF Pages
- ✓ Use Storage